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HarborPath Sees Sharp Spike in Demand for Mail Order Prescription Services During COVID-19 Outbreak

CHARLOTTE, N.C. – April 6, 2020- HarborPath, a nonprofit organization dedicated to rapidly delivering HIV/AIDS and hepatitis C medications to hard-to-reach populations, announced a significant increase in the number of prescriptions it filled by no-touch, at-home delivery during March versus the month prior.

Through the HarborPath portal, health care providers can enroll patients in the program who will begin receiving their prescriptions via mail within two to three days. HarborPath’s platform was able to quickly scale its deliveries of prescriptions to meet the increased demand driven by the COVID-19 pandemic.

“We were built to rapidly deliver oral medications in a direct way so we could put pills in patients’ hands faster,” said Ken Trogdon, president of HarborPath. “The past few weeks have further validated that our model is an effective and viable option for delivering prescriptions to hard-to-reach populations, which today, is nearly everyone in the country.”

During the COVID-19 outbreak, more health care workers are relying on HarborPath to assist their patients, more than ever before.

As clinics and health care workers have transitioned their practices to telehealth, they are still able to easily access the HarborPath platform online and get patients enrolled quickly. The mail order system of delivery is highly beneficial because it ensures that a reliable, continuous supply of lifesaving medicines is delivered to a patient’s home, within two to three days of program approval. This also eliminates the need for patients to visit a pharmacy to receive their drugs, thereby lowering their risk of exposure to the coronavirus.

HarborPath is equipped and ready to meet further increases in demand for its services as the country practices social distancing and more people need patient assistance programs due to economic hardships.

“The HarborPath platform was built during a time of crisis to serve a hard-to-reach population’s medication needs,” said Trogdon. “Our model can be trusted to bring the speed and efficiency needed right now to get oral medications to the people that need them.”

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About HarborPath
HarborPath is a 501 © (3) nonprofit organization whose mission is to provide streamlined access to medications through patient assistance programs via an online portal. For more information, visit www.harborpath.org.

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